



CHAMPION SUMMER CAMP

PAYMENT, CANCELLATION, SCHEDULE CHANGE, & MISSED TIME INFORMATION

What is Champion Summer Camp's payment & cancellation policy?

Prior to June 1, a \$200 deposit (per plan) is required to register and secure a place in camp for your child. Full balance payments are due on June 1 for any plan that has not been paid in full. Starting on June 1, plans must be paid for in full as they are purchased.

Prior to June 1, plans can be transferred or cancelled as follows:

- Transfer – Assuming that space is available, families may transfer plans from one week to another free of charge.
- Cancel w/ Credit – 25% deposit cancellation fee per plan & remaining balance of payment will be moved into a credit balance that can be used in the future (it never expires)
- Cancel w/ Refund – 50% deposit cancellation fee per plan & remaining balance of payment will be refunded back to the card used for payment

Starting on June 1, plans can be transferred or cancelled with 3-day advance notice as follows:

- Transfer – Assuming that space is available, families may transfer plans from one week to another at a cost of \$45 per plan being transferred.
- Cancel w/ Credit – 25% full payment cancellation fee per plan & remaining balance of payment will be moved into a credit balance that can be used in the future (it never expires)
- Cancel w/ Refund – 50% full payment plan cancellation fee per plan & remaining balance of payment will be refunded back to the card used for payment

Please note that any cancellation request made with less than 72-hour advance notice does not qualify for any refunds or credits. However, families are welcome to provide us with details in these cases so that we can reasonably consider the circumstances involved.

Please send an e-mail to info@championsummercamp.com for any transfer or cancellation request. Any such request must be confirmed through e-mail by a Champion staff member to be considered valid.

How do I make schedule changes if my summer plans change after I have already signed up?

Schedule changes can only be made by Champion staff members. Please send an e-mail to info@championsummercamp.com for any schedule change request. Requested changes will be granted based on availability and are not guaranteed. Any requested change must be confirmed through e-mail by a Champion staff member to be considered valid.

There are no administrative fees when adding days to an existing schedule. However, please check with a staff member on the cost of any day being added to an existing schedule by sending an e-mail to info@championsummercamp.com.

Prior to June 1, schedule changes will be made free of charge. Starting on June 1, a \$45-per-child administrative fee will be charged for any request that changes or removes a day from an existing schedule.

Does Champion Summer Camp offer "Make Up" days for missed time at camp?

No "Make Up" days are offered for missed time at camp. Like most standard day care programs, any missed day is considered to be time that has been forfeited.